

## **Trader Agreement**

**Street Runner** is a new online shopping and delivery service for local shops and stall holders, revitalising the local economy. [www.streetrunner.uk](http://www.streetrunner.uk)

### **Our aim**

To help local traders survive in the economic climate created by COVID19 and the move to internet shopping. Our ethos is that both your business and our business do well.

### **Benefits for your business**

- Display your products on a large growing local platform for free.
- Product features, content management and stock control support.
- Bank-to-bank payments.
- Free local publicity, web exposure and social media promotion.
- Street Runner works closely with the Market Office, the Council and the Westway Trust.
- Use Street Runner's own delivery app and zero emission deliverers.

### **Orders**

Customers order and pay through the website. You receive a text and email notifications with order pick up times. Our cyclist will arrive, check the order and take it to the customer.

You the trader will have the order packed and ready for collection within one hour of receiving our txt and e-mail concerning the order. You will tick those items you have in stock against the order list provided on the app (Trader Admin).

### **Delivery**

We are responsible for the goods once we pick them up from your business until we deliver them to the end customer.

If you are supplying chilled goods we will work with you to ensure that the goods get to the end customer in a fit state. This will generally involve the use of a chiller bag and a strict time slot for collection from yourself.

### **Stock Control**

If there are items you do not have in stock, you will help communicate with other traders to ensure orders are fulfilled, this may mean sourcing from different suppliers if a product is out of stock.

### **Title**

At no point does Street Runner have title to the goods. Street Runner only operates an app for ordering and a delivery service.

### **Our charge**

We charge your business 5% of the cost of the goods for providing the service to you. So if the shopping retails at £20 you would receive £19. This charge is deduced from the payment we make to you on behalf of the customer.

We charge the end customer fixed £4 for the delivery and additional cost outside our 2 mile zone. We will review the charge for large heavy orders after 3 to 6 months.

### **Payment transfer**

Order payments are made to Street Runner and then transferred to your bank account. Paypal account holders will receive same day payment transfer. Currently all other account holders will be paid at the end of the week, but we are expecting to have the whole system automated.

### **Long-term**

Currently there is no charge for the creation of your page on the web site. This may change for new suppliers in the future.

### **Products**

By using Street Runner platform, you agree that all products listed will be legal within English law.

English law applies to this agreement.

Trader Name:

Trader business Name:

Date:

Sign here:

Jacob (Director)

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